

# Fibe TV Quick Guide

Enjoy a variety of features and programming that will change the way you watch TV.



Learn how to get the most from your Fibe TV service. Visit [bellmts.ca/tvsupport](http://bellmts.ca/tvsupport)



Channel	SD	HD	Group	Channel	SD	HD	Group	Channel	SD	HD	Group	Channel	SD	HD	Group	Channel	SD	HD	Group	French Channel	SD	HD	Group				
A&E	101	1101	PrimeTime 1	Crime + Investigation	164	1164	Replay	FYI	292	1292	Lifestyle	MTV	326	1326	Medley	Radio – Neepawa	746		Essentials	The Movie Network 1	211	1211	Premium Movies	addikTV	415		Famille
A&E Go*			PrimeTime 1	CTV BC	332	1332	Time Shift West	G4	281	1281	Information	MTV2	324		Medley	Radio – Portage	741-743		Essentials	The Movie Network 2	212	1212	Premium Movies	AMI-télé	400	1400	Starter
Aapka Colors	505		South Asian Premier Package	CTV Go*			Starter	Game TV	33		Essentials	MuchMusic	25		Essentials	Radio – Prairie Public Radio	733		Essentials	The Movie Network 3	213	1213	Premium Movies	BabyTV (French)	442		Jeunesse
ABC Grand Forks	13	1013	Starter	CTV Calgary		1359	Time Shift West	German Kino Plus	529		German	MyPicks	93	1093	Extra Apps	Radio – Steinbach	780-782		Essentials	The Movie Network 4	214	1214	Premium Movies	Canal D	423		Divertissement
ABC Seattle	336	1336	Time Shift West	CTV Halifax		1349	Time Shift East	Global BC	333	1333	Time Shift West	myTV38 Boston	221	1221	Super	Radio – The Pas	760/762		Essentials	The Weather Network	16		Starter	CASA	433		Variété
ABC Sparkle	234	1234	Movie Picks	CTV Kitchener		1350	Time Shift East	Global Go App			Time Shift East	NAC TV	30		Starter	Radio – Thompson	763/765		Essentials	The Weather Network App		1016	Starter	cpac (French)	407		Starter
Action	241	1241	Movie Flicks	CTV Moncton		1351	Time Shift East	Global Maritimes	346		Time Shift East	NASA TV	110		PrimeTime 2	Radio – Winnipeg	701-728		Essentials	TLC	102	1102	PrimeTime 1	euronews (French)	434		Variété
Al Jazeera English	288		Extra Channels	CTV Montreal	344	1344	Time Shift East	Global Toronto	343	1343	Time Shift East	Nat Geo Wild	276	1276	Explore	Rai Italia	522		Multicultural	TLN	165		Replay	Evasion	426		Divertissement
AMC	247	1247	Movie Flicks	CTV News Channel	141	1141	News	Global Winnipeg	12	1012	News	National Geographic Channel	272	1272	Explore	Recorded TV	51		System	TMN Encore 1	215	1215	Premium Movies	Historia	431		Variété
American Heroes Channel	124	1124	Adventure	CTV North Bay		1352	Time Shift East	GMA Life TV	508		Filipino Package	Red Hot TV	953		Adult	TMN Encore 2	216	1216	Adult	TMN Go*	216		Premium Movies	ICI ARTV	421		Divertissement
AMI-tv	888	1888	Starter	CTV Ottawa		1353	Time Shift East	GMA News TV International	524		Filipino Package	Rewind Channel	265	1265	Cinema	TMN Go*			Cinema	Today's Shopping Choice	7		Premium Movies	ICI Explora	427		Divertissement
Animal Planet	251	1251	Kids Plus	CTV Regina		1360	Time Shift West	GMA Pinoy TV	507		Filipino Premier Package	RT	287		Extra Channels	Today's Shopping Choice			Extra Channels	Travel + Escape	302	1302	Places	ICI Radio-Canada Télé Winnipeg	10	1010	Starter
Apps on TV Demo Channel	96	1096	Extra Apps	CTV Sault Ste Marie		1354	Time Shift East	GMA Radio – DWLS	799		Filipino Premier Package	RTR Planeta	518		Multicultural	Travel + Escape			Multicultural	Treehouse	155	1155	Family	Investigation	435		Variété
APTN	14	1014	Starter	CTV Sudbury		1355	Time Shift East	GMA Radio – DZBB	798		Filipino Premier Package	RTVi (Russian)	533		Multicultural	Treehouse			Multicultural	Treehouse Go*			Family	La Chaîne Disney	443		Jeunesse
A.Side TV	321		Medley	CTV Sydney		1358	Time Shift East				Smithsonian Channel	Showscape	111	1111	Entertainment	TSN1	37	1037	Entertainment	TSN1	37	1037	Essentials	LCN	138		Divertissement
ATN	501		South Asian Premier Package	CTV Timmins		1356	Time Shift East				Silver Screen Classics	Slice	266		Cinema	TSN2	21	1021	Cinema	TSN2	21	1021	Essentials	Max	437		Variété
			South Asian	CTV Toronto		1357	Time Shift East				Sony Entertainment Television Asia	131	1131	Life	TSN3	22	1022	Life	TSN3	22	1022	Essentials	MusiquePlus	436		Variété	
			South Asian	CTV Winnipeg	5	1005	Starter	Golf Channel	182	1182	Sports Fans	Smithsonian Channel	1601		HD HiFi	TSN4	38	1038	HD HiFi	TSN4	38	1038	Essentials	Prise 2	432		Variété
B4U Movies	504		South Asian	Discovery Science	27		Extra Channels	GSN	107		PrimeTime 2	Sony Entertainment Television	510		South Asian Premier Package	TSN5	39	1039	South Asian Premier Package	TSN5	39	1039	Essentials	RDS	191	1191	Sports Champions
BabyTV	256		Kids Plus	Discovery Velocity	273	1273	Movie Picks	GSN	107		PrimeTime 2	Television Asia	510		Adventure	TSN Go*			Adventure	TumbleBooks TV	81	1081	Apps for TV	Series+	422		Famille
BBC Canada	304		Places	Discovery Velocity	273	1273	PrimeTime 1	HBO Canada 1	210	1210	Premium Movies	Turner Classic Movies	248		Sports Fans	TV Asia – Bollywood	1512		Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télémagino	441		Jeunesse
BBC Earth		1604	HD HiFi	Discovery Velocity	273	1273	Discovery	HBO Canada 2	209	1209	Premium Movies	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	South Asian Package	Télé-Québec	412		Famille
BBC Kids	252		Kids Plus	Discovery Velocity	273	1273	Discovery	Headline News	108	1108	PrimeTime 1	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
BBC World News	301	1301	Places	Discovery Velocity	273	1273	Discovery	HGTV	134	1134	Life	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	South Asian Package	Télétoon	413		Famille
belN Sports	527	1527	Soccer & Wrestling	Discovery Velocity	273	1273	Discovery	HIFI	1603	11603	HD HiFi	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
BET	314		Medley	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	South Asian Package	Télétoon	413		Famille
BNN Bloomberg	142	1142	News	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
BookTelevision	305		Places	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	South Asian Package	Télétoon	413		Famille
Bravo	123	1123	Adventure	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
Cartoon Network	157	1157	Family	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CBC News Network	140	1140	Essentials	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CBC Toronto	341	1341	Time Shift East	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CBC Vancouver	331	1331	Time Shift West	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CBC Winnipeg	2	1002	Starter	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CBN – Commonwealth Broadcasting Network	516		South Asian Package	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CBS Minneapolis	4	1004	Starter	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CBS Seattle	337	1337	Time Shift West	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CHCH	261	1261	Cinema	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CHRGD	159	1159	Family	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
City Edmonton	334	1334	Time Shift West	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
City Saskatchewan	330		Time Shift West	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
City Toronto	342	1342	Time Shift East	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
City Vancouver	335	1335	Time Shift West	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
City Winnipeg	8	1008	Starter	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CMT	109	1109	PrimeTime 2	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CNBC	144		News	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CNN	103	1103	PrimeTime 1	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
Comedy Gold	162		Replay	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
Cooking Channel Canada	236	1236	Movie Picks	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CosmoTV	136	1136	Life	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
Cottage Life	303	1303	Places	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
CP24	283		Information	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
cpac (English)	28		Starter	Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
				Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
				Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
				Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
				Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512		Sports Fans	TV Asia – Bollywood			Sports Fans	Turner Classic Movies	248	1248	Movie Flicks	Télétoon	413		Famille
				Discovery Velocity	273	1273	Discovery	History	105	1105	PrimeTime 2	TV Asia – Bollywood	1512														

## Fibe TV Remote Control

Set your TV to STB mode or your Bell MTS service will not work. On some remotes this button is labelled MTS.

Record TV\* with just one click  
Skip back in 7-second increments

Go to Video On Demand library (Note: On DEMAND button may be called VIDEO ON DEMAND on some remotes)

Go to Main Menu  
Program Bell MTS remote control to TVs/DVDs or auxiliary devices (Note: LEARN button may be called SETUP button on some remotes)

When in Guide, return to last screen or Main Menu

Search

Go to Interactive Program Guide

Edit letters or numbers on the SEARCH screen

**TIP:** The remote control must be within 20 feet of your set-top box and have a clear line of sight with no obstructions, such as a glass door, in order for it to work.

## MyRemote

MyRemote lets you customize the A, B, and C buttons on your remote for one-touch access to your favourite Bell MTS Fibe TV channels, menu options, and applications.

▶ See [bellmts.ca/myremote](http://bellmts.ca/myremote)

Note: Remotes come in silver, black and charcoal. Some remotes do not have a LEARN button. \*You must subscribe to PVR Service to use this function.

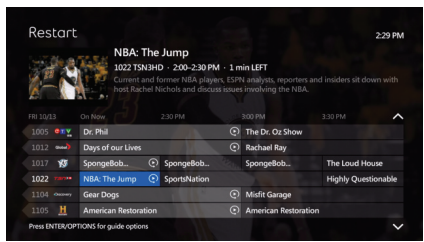
## What is Restart and how do I use it?

Restart lets you watch a show already in progress, or up to 30 hours after it started, from the beginning – even if you forgot to set the recording on your PVR\*.

\*Available with select channels/content, excluding US networks and non-local content, and subject to viewing limitations.

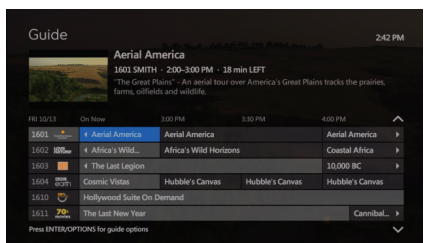
### How will I know if I can restart a program?

- In the programming guide, a left pointing arrow beside a channel number indicates the channel has programs that can be restarted.
- You can restart shows identified by the Restart symbol.



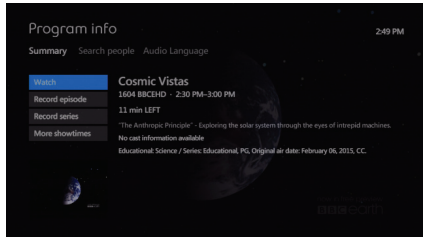
### Finding your favourite shows

- Press GUIDE on your remote to launch the onscreen Interactive Program Guide (IPG).



### Find details about a specific program

- Press INFO to see a summary of the program, including actor, director, program rating, the original air date, how much time is remaining, and whether or not the program is in HD.



### Search for programs by day

- From the Guide press ENTER and the option to 'Jump to Day' will appear along the right hand side of your screen.
- Highlight the option you want and select OK.

## Search for programs

- Press the yellow triangle to find out when your favourite program is on. Expand or filter your search results by scrolling to OPTIONS to search for titles, cast and crew, Video On Demand and channels.

## Customize channels in your guide

- Press MENU, select SETTINGS, GUIDE.
- Select CUSTOMIZE GUIDE, press OK.
- On each TV, uncheck the channels that you do not want to appear in the guide and save changes.

## Controlling live TV using your Whole Home PVR

You must subscribe to Bell MTS Whole Home PVR service to record programs.

Control live TV using the same control buttons that you use to pause, fast-forward, and rewind Bell MTS Video On Demand – all while watching a live TV program:

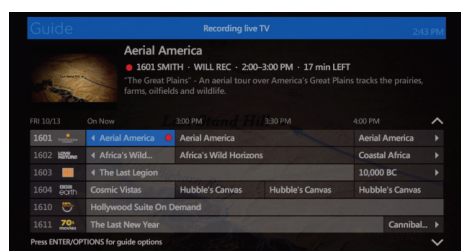
- Press PAUSE to pause the program for up to 90 minutes.
- Press FF once, twice or three times to fast forward at increasing speeds. Program can be forwarded to the point at which the program is live.
- Press REW once, twice or three times to rewind at increasing speeds. Program can rewind to the point at which you are tuned to the channel.
- Press FWD to skip forward 30 seconds.
- Press REPLAY to skip back 7 seconds.

## Recording and watching programs using your Whole Home PVR

If you subscribe to Whole Home PVR you can set recordings and play back recorded programs on any connected TV in your home.

### Recording a program you are currently watching

- Press the red RECORD button at the top of the remote. RECORDING appears briefly on the top of the screen.



## Recording a program or series from the Guide

- Press GUIDE, highlight a program that you want to record.
- Press RECORD, a red dot will appear by the program to indicate that the program is now scheduled to record. RECORDING SCHEDULED appears briefly on the top of the screen.
- To adjust the settings on your recording such as when to stop your recording or to only record first-run episodes (series only); press INFO, select EPISODE OR RECORD SERIES, and press OK.

### Watching your recorded programs

- Press MENU, select RECORDINGS.
- Choose the program you want to watch.

### Stopping a recorded program

- To stop a recorded program at any time while viewing it, press the STOP button on your remote control.
- Select one of the options that appear

### How much can you record?

- Check the capacity of your PVR by:
- Pressing the MENU button.
- Select SETTINGS, then RIGHT ARROW to select PVR SPACE.

When less than 10% of disk space is remaining, your PVR will start deleting the oldest recorded programs that are not protected.

### To protect your recordings from being erased automatically

- Press MENU, select RECORDINGS and select the recorded show that you want to protect.
- Select KEEP UNTIL.
- Select either KEEP UNTIL SPACE NEEDED to erase the program automatically when space is needed, or KEEP UNTIL I ERASE to store the program until it is manually erased.

If all your recordings are protected and your PVR's storage space is full, a warning message will appear and your PVR will stop recording. You can free up space by deleting old or unwanted recordings.

**TIP:** Your PVR will automatically turn on to start recording and turn off when a recording is completed.

▶ Visit [bellmts.ca/pvrsupport](http://bellmts.ca/pvrsupport) for more details.

## MyPVR

Control your PVR on the go! Add, delete or change recordings from a computer or select mobile devices.

▶ Visit [bellmts.ca/pvrsupport](http://bellmts.ca/pvrsupport) for more details.

## My Picks and Ultimate Picks

Watch up to 6 programs at one time! Visit channel 92 to check out our Ultimate Picks for Kids, Sports, Movies and more! Or, set up your own customized channels on Channel 93 with MyPicks.

## Bell MTS Video On Demand

Rent all the newest Hollywood blockbusters and your favourite films whenever you want, plus get access to original made-in-Manitoba programming from Bell MTS Stories From Home.

- Press ON DEMAND.
- Visit [bellmts.ca/nowplaying](http://bellmts.ca/nowplaying) for a complete list of movies.

## Apps on TV

Interactive applications to entertain, inform or amuse you. Try our Apps on TV Demo channel for free on channel 96.

## Stingray Music Room

Want some background music in the house? Tune to Channel 1060 to see all your free Stingray music stations in one place.

## Bell MTS Pay-Per-View

Get front row seats to some of the best live TV events from mixed martial arts, wrestling and other special events.

- Press GUIDE to see Pay-Per-View listings on channels 1801 and 802.

**TIP:** You can record a Pay-Per-View event but you cannot record a Video On Demand program due to copyright protection.

▶ Visit [bellmts.ca/ppv](http://bellmts.ca/ppv) for a complete list of BellMTS Pay-Per-View events.

## Parental Locking

Block material that is inappropriate for your family by setting a PIN that viewers must enter in order to view blocked content.

- Press MENU, highlight SETTINGS, and select PARENTAL CONTROLS.
- Select PARENTAL LOCKING and use the numeric keypad to enter a four-digit PIN.
- The first time you access your Parental Locks, you will be prompted to enter a new PIN. A default PIN (1234) has been pre-set by Bell MTS to prevent access to adult content.
- After you enter a new PIN, you must re-set the Adult Lock settings in order to block Adult Content.

### With Parental Locking, you can:

- Lock and restrict access to specific channels.
- Lock TV programs and movies by their ratings.
- Lock any unrated movies and TV programs.
- Lock adult programs.

- Lock access during specific hours and days of the week.
- Change your PIN.

**TIP:** Parental Locking settings must be set up on each TV for the settings to take effect on each TV. Setting your Parental Locks will also block content in the Picture In Picture preview of the guide.

▶ Visit [bellmts.ca/fibeTV/parentallocking](http://bellmts.ca/fibeTV/parentallocking) for more details.

## Call Display

See who's calling with Call Display.

To personalize your Call Display setting:

- Press MENU.
- Highlight APPS.
- Highlight MESSAGE CENTRE.
- Select CALL DISPLAY LOG.
- Customize your settings at each TV, turning it off or on or off, length of time that the 'pop up' stays on your TV, and the location of the 'pop up'.

You must subscribe to Bell MTS Call Display on your Bell MTS Home Phone service to view caller information on your TV.

▶ Visit [bellmts.ca/homephone/calldisplay](http://bellmts.ca/homephone/calldisplay) for more details, or call 204 225-5687 to sign up for Call Display.

## How many programs can I watch at the same time?

Your household can watch up to 8 programs at the same time:

- Live – Watch live or record up to 4 programs at the same time. Watching a Video On Demand program also counts as a Live program.
- Recorded – Watch up to 4 recorded programs at the same time.

If you try to watch or record more than the number of programs above, you will get a CONFLICT MESSAGE. Follow the on-screen instructions to resolve the conflict and continue watching TV.

**TIP:** Two TVs in your home tuned to the same live channel count as one program. Video on Demand is a live program, not a recorded program.

▶ Visit [bellmts.ca/watchmultipleprograms](http://bellmts.ca/watchmultipleprograms) for more details.

## Adjusting your TV settings

If you watch non-HD (regular TV programming) on a widescreen HDTV, black bars will appear on all four sides of the program.

To remove or minimize the bars while watching TV:

- Press the RIGHT ARROW on your remote.
- Select ASPECT RATIO.

- Select one of the following options: NORMAL, STRETCH, ZOOM 1, ZOOM 2 or ZOOM 3.
  - Normal displays the unaltered image in standard format.
  - Stretch expands the image to fill the screen (may cause distortion of the image).
  - Zoom 1-3 will zoom in on the image but may result in part of the image being cropped out of the frame.

Note: using Zoom will affect all channels, including HD. Stretch will only affect the non-HD channels.

## Closed Captioning

To Activate Closed Captioning:

Enable closed captioning on your television (refer to your television manual).

- Press MENU.
- Select SETTINGS, TELEVISION, select CLOSED CAPTIONING.
- Use the arrow buttons to select CLOSED CAPTIONING.
- Use the arrow buttons to highlight CHANGE beside STANDARD CAPTIONING.
- Use the arrow buttons to highlight CLOSED CAPTIONING.
- Use the arrow buttons to highlight DONE.
- Press EXIT to view closed captioning displays on Live TV.

Note: For Closed Captioning of HD Channels, select DIGITAL CLOSED CAPTIONING. For Closed Captioning of Standard Definition Channels, select STANDARD CLOSED CAPTIONING. Closed Captioning can be mapped to the A, B or C button for easy toggling.

**TIP:** You can set up a toggle for Closed Captioning and Descriptive Video with My Remote.

▶ See [bellmts.ca/descriptivevideo](http://bellmts.ca/descriptivevideo) for more information on descriptive video and how to set it up.

### Changing Devices

Sometimes you'll need to switch to different 'inputs' to use another device (e.g. Gaming system, DVD player, etc.). To get back to Fibe TV or use the PVR, set your TV's 'Input/Source' to the type of cable that is connecting the Fibe TV set-top-box to your TV set, i.e. Component or HDMI.

## Set-top box equipment care and maintenance information

- TO REDUCE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK).
- PVR set-top boxes require careful handling to avoid damaging the drive.
- Wait at least 10 seconds after disconnecting power before moving the set-top box.
- Do not attempt to mount or position the set-top box vertically, as it must be positioned horizontally and rest on its rubber feet.

- Do not position the set-top box near any external heat source such as a heater or radiator.
- Do not place the set-top box on a rug or bed as it may overheat.
- Do not stack other electronic equipment on top of it.
- Allow for at least two inches of free space above the set-top box and ensure the vents on the set-top box are not blocked.

- Only use the power adapter and cord supplied to connect to your home's AC power outlet.
- Protect the power cord from being walked on or pinched.
- The Video Access Point (VAP2500) used with wireless set-top boxes must be positioned vertically and on a stable surface.
- If a wireless set-top box (VIP2502W) is used outdoors (patio/deck) it must be protected from moisture, temperature extremes, and prolonged exposure to sunlight.
- Contact Bell MTS if the set-top box gets damaged in any way, such as if the box is dropped, the power supply cord or plug is damaged, liquid is spilled on it, objects have fallen into it, or it has been exposed to rain or moisture.

## Quick TV Fixes

- Press STB, located at the top left-hand side of your remote, to ensure that the operating mode is set to Bell MTS Fibe TV service. (On some remotes, this button is labelled MTS).
- Check that you are within 20 feet of your set-top box and have a clear line of sight with no obstructions, such as a glass door, in order for your remote control to work.
- Check or replace the batteries in the remote control.
- On some TVs, the brightness settings can interfere with the signal from your remote to your set-top box. Try adjusting the brightness on your TV set.
- Check that there is power to your set-top box. You will see a green light around the power button on the front panel.
- Check that your TV's Input/Source is set to the type of cable that is connecting the Bell MTS Fibe TV set-top box to your TV set i.e. Component or HDMI.
- Check that your cables are firmly attached to the TV and set-top box.
- Turn your set-top box off and on by pressing the POWER button on your set-top box to reset the system.

### Remember:

- To instantly change your Channel Groups online, visit [bellmts.ca/myaccount](http://bellmts.ca/myaccount).
- You must have an HD TV set to view HD quality TV signals.
- HD and SD channels are now sold together– when you subscribe to a Digital channel, you will also automatically get the HD version of that channel (where available).

A condensed version of the Bell MTS Fibe TV Terms & Conditions is available on your TV by pressing MENU, APPS, NEWS LOG, TERMS & CONDITIONS. To obtain a full version visit [bellmts.ca/termsandconditions](http://bellmts.ca/termsandconditions) or call 204 225-5687.